

BOPF & VIP Open Forum Meeting

Thursday 4 April 2019, Broadmead Baptist Church, 1st flr, 10:30 – 12.30

Union Street (next to *Tesco Express*), Bristol, BS1 3HY

MINUTES

Present	<p>Trustees: Chair: Judith Brown (JB), Deputy Chair: Ian Bickerton (IB), Gloria Morris (GM), Jenny Smith (JS), Gillian Seward (GS) Staff: Reception: Ian Quaife, Engagement Worker (IQ) Minutes: Yolanda Pot, Finance & Admin Manager (YP)</p> <p>Members present: 28; non-members: 11; Total: 39 Event feedback forms: 15</p>
Apolog.	<p>Treasurer: Christina Stokes (CS), Tony Wilson (TW)</p>
1.	<p>BOPF Deputy Chair Ian Bickerton: welcome, housekeeping and apologies</p> <p>An event feedback form will be distributed after the consultation talk. This is to see how we can make this event more effective.</p> <p>At the last Open Forum meeting on 7 Feb 19 the top three topics that members chose when we asked them “<i>What Matters to you</i>” were Transport, Air Quality and Physical and Mental Health.</p> <p>You can find on the table info about Walkability Events - Bristol Walk Festival in May. www.bristolwalkfest.com/ by Bristol, Walking Alliance, Living Streets Bristol and Bristol Health partners. May 2019 - Tues 5: Westbury-on-Trym village; Wed 8: Westbury-on-Trym, Stoke Lane & Henleaze; Wed 20: Easton; Sat 25: Knowle, Broadwalk Shopping Centre; Wed 29: Feedback event at the Watershed.</p>
2.	<p>Protect our NHS, The NHS - Underfunded and Part-privatised but Surviving</p> <p>Shaun Murphy (SM), co-coordinator of <i>Protect Our NHS</i></p> <p>FFI email: ProtectourNHS@gmail.com</p> <p>To find out about the NHS's Long Term Plan with includes details about the NHS's funding visit: www.longtermplan.nhs.uk</p> <p>Protect our NHS is a local group campaigning to save our health service.</p> <p>Shaun spoke about political history of the NHS and about their two main campaigns.</p> <p>Campaigns: 1. Campaigning to stop the privatisation of the NHS and for adequate funding. 2. Stolen NHS Treatment</p> <p>Q1 Where is this money going to come from? There is never going to be enough money for health care because we are living longer and are therefore requiring more care. A1 I think the government could find funds for the NHS. It all comes down to priorities.</p> <p>Q2 Could you give info about the impact of buildings being sold off. A2 All NHS Trusts are under pressure to sell off surplus land. They are given financial incentives to do this. Some buildings that are being sold off could have been converted to new NHS buildings.</p>
3.	<p>'Named-GP scheme' on older patients (research findings)</p> <p>Peter Tammes PhD (PT), Senior Research Associate, University of Bristol</p> <p>PT brought information sheets - If you want to have more say in health research apply to be a Centre for Academic Primary Care (CAPC) public contributor. CAPC works to improve experiences and results for patients and GPs. FFI: contact Victoria Wilson or Julie Clayton, University of Bristol, Canynge Hall, 39 Whatley Road, Bristol, BS8 2PS capc-ppi@bristol.ac.uk.</p>

	<p>Tel: 0117 331 4555</p> <p>BACKGROUND Due to ageing population with increasingly complex health and care needs, from April 2014 all patients aged 75 and over were assigned a named accountable GP to provide personalised, proactive care to keep people healthy, independent and out of hospital.</p> <p>ELECTRONIC PATIENTS' RECORDS The study followed over 20,000 patients 2 years before introduction and 2 years after introduction. Pre-period: April 2012 - March 2014. Post-period: April 2014 – March 2016. 97% of patients were assigned a named-GP and 75% before August 2014.</p> <p>Findings & Conclusion: Continuity of Care: <i>decreased after introduction of named-GP. The risk of Emergency Hospital Admission: increased. The average number of Emergency Hospital Admissions: increased</i></p> <p>Main conclusion: Named-GP scheme didn't improve patients' healthcare</p> <p>Why? Top-down approach. Policy nothing new. Give policy some more time. Look at other healthcare indicators. Call from reader: GPs not well-informed about policies. Other thoughts:</p> <p>What are your thoughts about this? There are Named GPs, listed GPs and preferred GPs.</p> <p>Q Have you given the policy enough time? A there has been another study with the same results.</p> <p>Q We all prefer to see one GP.</p> <p>Q Whichurch Health Centre. I was told I was going to get a named GP but I didn't. When I requested to see my named GP I was told, you will see the next available practitioner.</p> <p>Q Who monitors the named GP scheme? Who do I report to if I can't see a named GP? A You need to contact the Practice Manager. You can also attend the Patient Participation Group. They have a complaints form.</p>
	<p>BREAK</p>
<p>4.</p>	<p>Friends Ageing Better (FAB) (Age UK and BOPF Project) Clare Mitchell, Age UK Bristol, FAB Community Development Officer FFI email: fab@ageukbristol.org.uk or call Clare Mitchell, Tel: 0117 9297537 www.ageukbristol.org.uk Clare brought in FAB membership leaflets. FAB is a community where older people can share what is happening in the city while building relationships with like-minded people who live locally and benefit from discounts from local businesses. FAB member is free for anyone over 50 and members receive FAB membership cards. If you become a BOPF member you have the option to also become a FAB member.</p>
<p>5.</p>	<p>VIP Ian Quaife (IQ) IQ has been visiting groups to increase the diversity of BOPF members. These include: Polish community, Pakistani Elders, Bangladeshi community. Since July 2018 I have also been working with East Park Estate residents and the BCC. East Park Estate has become a fly tipping hot spot. I put photos on Facebook and since then BCC has been up there to clear the area.</p>
<p>6.</p>	<p>Bristol City Council CONSULTATION – to 1 May 2019 'Help when people need it', time limited targeted help to support people to remain independent at home - a Commissioning Plan Helen Pitches, BCC Adult Social Care department, Commissioning Manager FFI: https://bristol.citizenspace.com/ Background</p>

- Used to be called Supporting People services
- Mostly free to people who use them (Housing benefit a passport)
- housing related support to adults with support needs to enable them to remain independent e.g. helping people keep a tenancy, prevent the need for social care, keeping people safe and well

Current Services

- diverse range of services , 43 different providers, 11 different types of services both `in house` and by the independent and voluntary sector and include:
- supported living accommodation for people with mental health issues or a learning disability
- sheltered housing services
- welfare advice and training services
- a range of “floating support” that supports people in their own homes
- a community based mental health support service, including support for carers

Who it effects

- People living in sheltered housing (not owned by the local authority) (7 providers approx. 825 people)
- Older people in the community with support needs (not care needs) e.g. support with getting the right benefits they are entitled to (2 providers 107 people)
- Adults of a working age with support needs e.g. mental health, learning difficulties, autism, sensory impairment (10 providers 951 people)

What we want this support to look like in the future

- align with other support for adults in Bristol to ensure that they form a network of agreed pathways
- align with the 3 Tier model - T2 help when you need it
- are inclusive and accessible making reasonable adjustments to enable diverse people to access them
- are flexible in the support that they offer
- Strengths based approach
- time bound and focussed in the support they offer and easy to get back into if needed
- clear pathways in and out of services

Timescales

Cabinet decision & Decision on Procurement Route – Additional Provider Event	June 2019
CSS round/Open Framework/Registration of interest for Sheltered Housing	Mid August 2019
Tender published/Blocks	September 2019
Contract award	November 2019
Contract implementation period	December 19 – March 20
New services go live date	April 20

Q&A

Q1 How do you work in partnership with organisation such as Age UK or Linkage? **A1** Age UK is one of the providers. There is a service specification and providers need to have an understanding of current services.

Q2 Is there any reduction in funding on these services. **A2** Cuts to community services have already occurred, because they are not a statutory service.

7.	BOPF Minutes of the previous meeting
7.1.	Apologies
7.2.	Minutes of the last meeting The minutes of the meeting held on 7 Feb 19 were approved as a true and correct record.
7.3.	Matters arising from the minutes. There were no matters arising from the previous minutes.
8.	<p>Chair's Report - Judith Brown JB announced that she will be standing down as BOPF Chair at the age of 80 at the AGM on 25 July 2019. Ian Bickerton, our current BOPF Deputy Chair will become our new BOPF Chair.</p> <p>We have submitted a funding application for the BAB Age-friendly Challenge Transport bid. This is because transport was one of the top issues of concern that our BOPF members have reported. This funding is to be used to find ways of providing older people with better information about their transport options in Bristol.</p> <p>The BCC are not proposing to introduce a Clean Air Zone in Bristol, we have therefore written a letter to the BCC about how we don't accept their reasoning on the matter of <i>Air Quality</i>.</p> <p>BOPF Citizen Journalist workshop Thurs 11 & 18 April. Cable will come and talk about ethics. IB: JB has written a foreword for the Charter for an Age Friendly Bristol brochure. JB: Tony Wilson has hurt his leg and we hope he is alright.</p>
9.	<p>OPEN FORUM - anyone can raise issues of concern</p> <p>Q1 Trish - thankyou IQ for getting the BCC to clear the rubbish in East Park Estate. Q2 Gillian - too many cars park on pavements. People are not being challenged as there is no funding for the police to enforce this. Consultation is coming out. Q3 Trish - went with IQ to the fire station. It was a really interesting visit. The fire service is keen for older people to get FREE smoke detectors installed in their homes. Q4 Jenny – my daughter nearly died from carbon monoxide poisoning. Please get a detector fitted. You have to get it installed above head height. Q5 Angela re Air quality. There are air quality monitors all over the city, though these sometimes get switched off. There needs to be a policy for driving fewer cars. Q6 Trish re Air quality. There should be legislation not to build new housing along main roads Q7 re Transport. The biggest risk for me are cyclists. I am constantly trying to dodge them. Cyclists don't appear to know the rules. They don't have bells. Cyclists don't have lights in the evenings. They cycle on the pavements in order to ride fast. They don't get off their bikes. JB cyclists should have registration and insurance. Q8 Is the bus pass going to be abolished? JB This crops up with every new government. New legislation would have to be passed. Q9 JB Pease sign the petition for a free TV licence for over 55's.</p>
	Close Open Forum meeting at 12:30 hrs
<p>Next BOPF & VIP Open Forum Meeting: 6 June 2019, 10:30 - 12:30, Broadmead Baptist Church. Union Street (next to <i>Tesco Express</i>), Bristol, BS1 3HY. BCC Consultations and Speakers: TBA Speaker: Signed (Chair): Date:</p>	